VIBRINT

NASA SEWP VI

Solutions for Enterprise-Wide Procurement

Contract Holder

SEWP OVERVIEW

NASA SEWP VI – The NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced "soup", provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for all Federal Agencies and their approved contractors. Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. Originally, the contract vehicle provided only technology products for NASA and all other agencies. SEWP has continually evolved over the past 30 years, expanding its scope to meet the requests of its customers. The SEWP vehicle represents acquisition innovation within the Federal Government. The program is self-funded through usage fees (0.34%) and provides all Federal agencies with acquisition support - more than 50,000 orders a year.

FAIR OPPORTUNITY

FAR 16.505(b) (1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding $10,000 and issued under multiple award contracts. The FAR states that the method to obtain fair opportunity is at the discretion of the Contracting Officer (CO) and that the CO mus document the rationale for placement and price of each order. Using the SEWP online Quote Request Tool is the recommended method to assist in this activity and to augment the required decision documentation. The SEWP Quote Request Tool (QRT) will automatically include the Contract Holders within a selected Group or based on a suggested source.

About Vibrint

Vibrint is an IT Value-Added Reseller (VAR) primarily focusing on the Federal Government.

Visit our website: Vibrint.com

Category A Contract
80TECH26D0137

Contracts Type: GWAC
PoP: Nov 2026 - Oct 2036
SEWP Surcharge: 0.34%
UEI:Tw2SHAU5ZQS6
sewp.nasa.gov/sewpvi/

Main Office Address:
Vibrint
10977 Guilford Road
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WHAT'S IN SCOPE FOR SEWP VI?

SEWP is designed to provide a broad suite of Information Technology, Communication and Audio Visual (ITC / AV) solutions and services. Technology is ever-evolving and for that reason SEWP's processes enable our Contract Holders to add new commercial technology and IT services to their contract daily, as requested by our customers. The focus of SEWP is on the full suite of technology offerings that simplify Governmental access and Industry offerings across the entire ITC/AV solutions and services landscape. SEWP is composed of three (3) scope categories detailed below. If you would like SEWP to determine if your requirement is within scope of the SEWP VI contract, please send an overview and/or bill of materials (BOM) to help@sewp.nasa.gov and we will quickly review and provide feedback.

The SEWP Contracts were awarded by scope category, the three categories are:

- **Category A -** ITC/AV Solutions
- **Category B -** Enterprise-Wide ITC/AV Service Solutions
- **Category C -** Mission-Based ITC/AV Service Solutions

Category A	Category B	Category C
ITC/AV (Information Technology, Communications, and Audio-Visual Solutions)	**Enterprise-Wide ITC/AV Service Solutions**	**ITC/AV Mission-Based Services**

ORDERING PROCESS

The internal ordering process of each Agency varies. The process and accompanying forms for Purchase Requests (PR) and Delivery Orders (DO) that are issued against a SEWP contract is defined but the issuing Agency, not the NASA SEWP Program Management Office (PMO). The typical process is for an end-user to determine a requirement and generate a Purchase Request (PR).

The PR along with any necessary funding information is sent to that Agency's procurement office which results in the issuance of a DO. Any valid Federal Agency DO form, and the associated Delivery Order number must be used. The NASA SEWP Program Management Office (PMO) does not issue DOs - these must be issued through the issuing Agency's procurement office. The SEWP Program Management Office (PMO) reviews, processes and tracks issued DOs and forwards them to the Contract Holder(s).

Some Agencies have special requirements for issuing IT Delivery Orders. It is the Issuing Agency's Contracting Officers' (COs/KOs) responsibility to be aware of any Agency-specific policies regarding issuing orders via an existing contract vehicle and Government-Wide Acquisition Contracts. There are no requirements under the SEWP Contracts for issuing Agencies to use other intermediary procurement offices, except as directed through their own internal polices.

If modifications are made to any order, these modifications must also route through the SEWP Program Management Office (PMO).

SEWP VI PROGRAM SUPPORT

Contacts

SEWP Program Manager
Mike Procuk
mike.procuk.jr@vibrint.com
240-409-3047

SEWP Deputy Program Manager
Chris Roeder
chris.roeder@vibrint.com
571-775-0837

Sales Team
Steven Klein
Inside Sales Representative
SEWPVI.Sales@vibrint.com
609-393-3618

Process

Initial Contact via Email

Customers should send their inquiry to the designated sales team email address, SEWPVI.Sales@Vibrint.com providing relevant details such as their name, agency, product of interest, and any specific questions.

Initial Contact via Phone

Customers may call the designated sales team phone number (609) 393-3618 to inquire about products or services. During the call, they should provide relevant details such as their name, agency, product of interest, and any specific questions.

Documentation and Response

The sales team will document the inquiry and respond within 24–48 business hours, either by phone or email, depending on customer preference.

Contacts

CS/Warranty/Tech Support
Erica Schnuering
Customer Service Supervisor
609-393-3618
sewpvi.rma.wty@vibrint.com

Process

Initial Contact via Email

Customers should first reach out to the designated warranty support email address sewpvi.rma.wty@vibrint.com with details about their issue, including product information, purchase order number, purchase date, and a description of the problem.

Follow-Up by Phone

If no response is received via email within 24–48 business hours, customers should follow up with a phone call to the warranty support team at, (609) 393-3618. This ensures timely attention and resolution.